

What is PartnerPlan?

- It is a cost-effective, comprehensive system warranty combined with an automated replenishment process for lost Pagers, Glowsters, or CommPass units.
 - It is simple to implement and simple to administer, which saves you time to focus on your core business needs.
 - It is designed with a “plan” for your future needs based on your historical trends and our industry experience.
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BENEFITS

COMPLETE JTECH SYSTEM WARRANTY: By selecting the “Warranty Option”, JTECH will warranty your entire paging system, including all pagers, Glowsters, or CommPass units, chargers, and transmitter for as long as your PartnerPlan contract is in effect.

AUTOMATED MONTHLY SHIPMENTS OF REPLACEMENT PAGERS: JTECH will automate the process of shipping you pagers on a monthly basis to replenish your system.

MINIMAL EFFORT: There’s no need to “remember” to call us since replacement pagers will be shipped to you automatically each month. Last minute panic calls to request express shipments are avoided. This automated process also avoids duplicate pager numbers and does not require a monthly inventory to identify missing pager numbers.

***** FREE PAGERS ***:** At the end of each contract year JTECH will ship additional pagers to you at no charge. The quantity will equal the quantity selected for each month’s automated shipment. For example, if you request 3 pagers per month to be automatically shipped, then we will ship you an additional 3 pagers for a total of 6 pagers in your 12th month.

P&L FRIENDLY: PartnerPlan stabilizes your P&L impact by offering a consistent, low monthly budget item instead of unexpected, variable repair fees and loss replacement costs.

MAXIMUM PERFORMANCE: Maintaining a sufficient amount of pagers to handle your needs insures your business processes run smoothly and the maximum return on investment is attained.

TREND ANALYSIS: JTECH will review your history of Loss/Replacements, determine the average monthly volume, and recommend the best plan to optimize your system.

HOW TO SIGN UP

It’s easy!

- 1) Tell us your information and selections by completing the attached form.
- 2) Fax your information to us or call one of our Customer Care representatives for assistance.
- 3) We will review your account, make the best recommendation for your environment, and activate PartnerPlan for you.

Our fax number: 561-995-2260

Our phone number: 800-321-6221



PARTNERPLAN™

CUSTOMER INFORMATION

Business Name: _____

Your Name: _____

Customer ID: _____

Telephone #: _____ Fax #: _____

How many pagers (Pager or Glowster or CommPass units) would you like to receive monthly?

Qty per Month: _____ @ \$_____ per pager, starting with number _____ on channel/frequency _____

*** The quantity of FREE pagers equals the quantity per month entered above. Free units will be shipped on the 12th month of this plan.

When would you like to receive your shipments? (Select one)

- During the 1st week of every month
 During the 3rd week of every month

Would you like to include the "Warranty Option": (Select one)

- Yes, I would like my complete JTECH paging system covered by a JTECH warranty for \$_____ per month.
 No, I do not want the complete JTECH paging system "Warranty Option".

Additional information for your review:

- Participation in the PartnerPlan program includes the purchase of a minimum of one (1) replacement Pager, Glowster, or CommPass unit per month. You may purchase additional units as needed.
- PartnerPlan is an annual plan and becomes effective 30 days after receipt of this agreement.
- PartnerPlan will renew automatically on an annual basis, but the renewal can be cancelled with written notice to JTECH Customer Care thirty days prior to the annual expiration date.
- You are welcome to change the number of pagers shipped each month once per quarter in order to keep your system at its full compliment of pagers. Changes require notice given to a JTECH Customer Care representative two weeks prior to your next shipment.
- All shipments are sent via 2-DAY AIR UPS delivery unless otherwise requested. Additional shipping charges will be incurred for Next-day delivery.

Signature: _____ **Date:** _____

Please fax this agreement to the attention of _____, your Customer Care Representative at

561-995-2260

A JTECH Customer Care representative will call you to finalize your plan.

800-321-6221

www.jtech.com

wecare@jtech.com

Thank you for choosing JTECH COMMUNICATIONS, INC.