

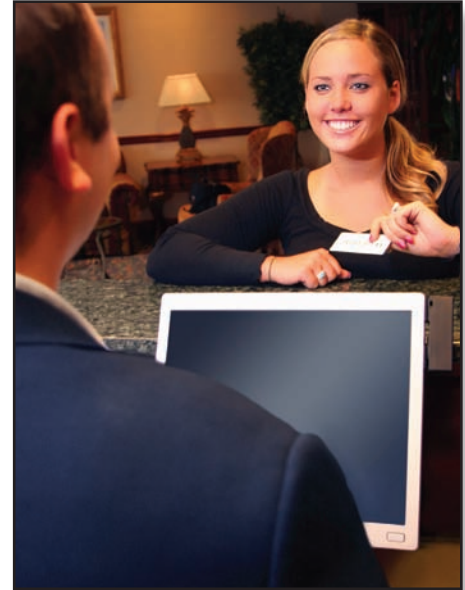
Deliver Service Excellence

New from JTECH Communications, TITAN monitors and manages all of your hotel's communication—both automated and user initiated—delivering a solid ROI.

TITAN improves departmental communication and device inter-operability across the property.

TITAN delivers:

- Low application cost through integration of your existing systems and communication devices
- Labor savings through increased staff efficiency resulting from improved accountability
- Improve guest satisfaction as employees receive complete information needed to successfully perform tasks
- Increased hotel revenue from more satisfied guests



Manage and Execute Tasks

Manage and execute tasks more efficiently with TITAN's reminder alerts and scheduling capabilities. Real-time alarms and events can be automatically routed to individuals or groups based on a particular date, day or time.



Enhance Guest Services

TITAN's escalation features effectively manage guest requests, increase resource and staff efficiencies, and improve "speed of service" by ensuring staff accountability.



Integrate Communication

TITAN's browser accessible application is user friendly and provides a single portal for managing hundreds of your hotel's activities. Communicate to any device, including an on-site pager, phone, or a wide area network (WAN) device such as a personal digital assistant (PDA).



Quantify and Qualify Activities

TITAN'S comprehensive logging, tracking and reporting capabilities deliver valuable benefits to your business. Successful completion of tasks, escalated messages, alarms and events are readily available through reporting tools.

COMMUNICATE. ACKNOWLEDGE. EXECUTE.



Improve Response Times

Empower Your Staff to Deliver Excellence

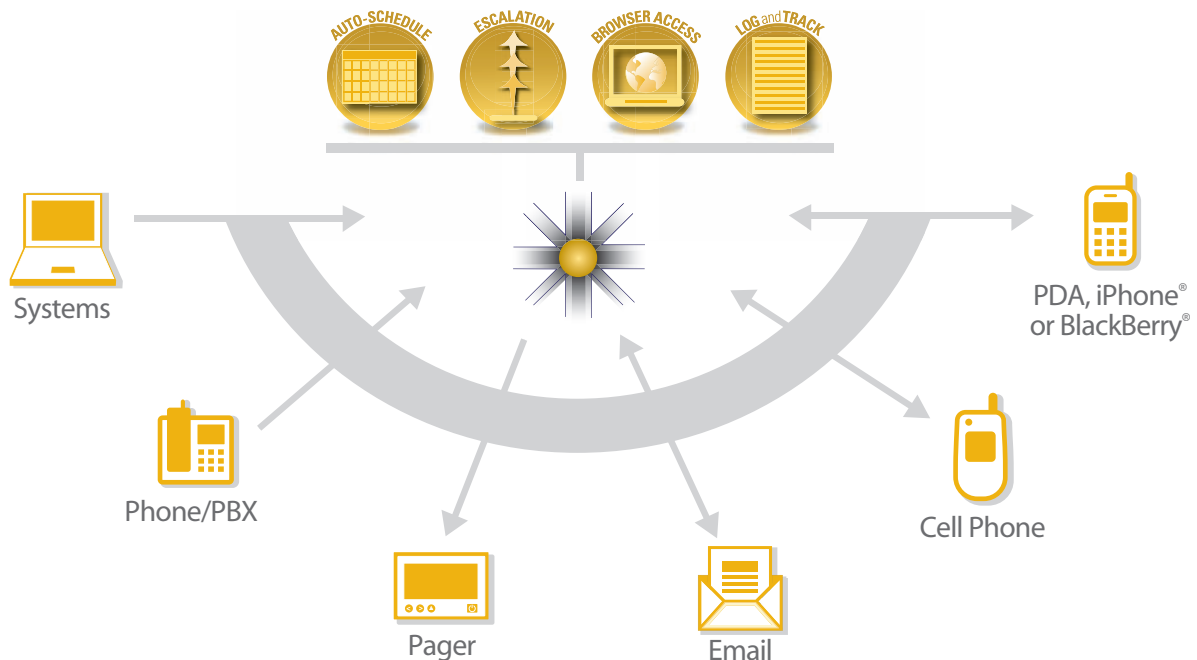
Clear and timely communication is a critical success factor for your hotel. JTECH's experts will deploy TITAN to your key employees to ensure your guests receive the best possible service. From catering services, to mini-bar inventory, to a simple request for additional towels—your staff is empowered every step of the way.

Leverage Your Existing Systems

TITAN is completely scalable, providing you the flexibility of using various modules to integrate the systems and devices you use today (and in the future). From sensors and alarms, to facilities management and maintenance, to PMS, POS and other systems, TITAN delivers, escalates, logs and tracks critical information that impacts your bottom line.

We Are Your Single Source Solution

The communication experts at JTECH provide a turnkey service for integrating communications to improve workflow and staff efficiency. From consultation to evaluation to implementation and beyond—when you deploy TITAN in your hotel or resort property, you will see results.



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