



Sales tax & shipping charges will be applied to
all service orders.

Warranty Radio & Charger Service Form

Only in-warranty product can be serviced

Radios are covered for 2-years and charging bases have a 1-year warranty.

Verify if product is in-warranty. Remove radio battery and check the date on the label below.

Only in-warranty products can be serviced. Contact us at **800-321-6221** for assistance.



Radio Date (Under Battery): _____

MUST be within 2 years of today's date*

1. **Complete and mail this form in the box with the equipment** to the address below using a traceable manner. JTECH is not responsible for equipment lost in shipping.
2. Include **ALL parts & accessories such as the battery and holster**. You may be charged for missing parts.
3. **Ship Equipment To: JTECH**

1965 Evergreen Blvd. Suite 300
Duluth, GA 30096

Company Name

Address

City

State

Zip Code

Phone

Contact Name

Email

☐ Radio ☐ Headset/Earpiece ☐ Charger

Description of Issue:

Return Shipping: ☐ GROUND ☐ 2ND DAY ☐ OVERNIGHT ☐ SATURDAY *expedited shipping will incur additional costs*

Payment Method: ☐ Net 30 terms: (If authorized) ☐ Credit Card: (Fill in Below)

Credit Card #:

Exp. Date:

CVV Code:

Billing Zip Code:

Name of Card Holder:

Terms & Conditions:

- ALL correspondence **MUST** include this form.
- You are responsible for shipping equipment to JTECH for repairs. All equipment is returned to you via ground shipping unless otherwise requested. Expedited shipping is available at additional cost.
- Terms on all invoices are pre pay or credit card unless otherwise specified. Credit card transactions will be subjected to a 3.5% processing fee.
- Visit www.jtech.com/terms for our full terms and conditions regarding payment and services

By signing below, I acknowledge and agree to the terms and conditions of this form and represent and warrant that I am authorized to enter into this agreement.

Customer Signature

Printed Name

Date

Questions? Please call 800.321.6221 or email wecare@jtech.com