

JTECH ServerCall® Paging w/Rugged Staff Pagers

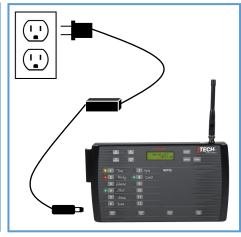
Quick Setup Guide

Components

- JTECH Transmitter Applies to models: ServerCall (12/24) & ServerCall Cancel Panel (12/24)
- **Rugged Pagers**
- **Rugged Charger**







Step 1

Mount the transmitter to the cook line using the included brackets. Bracket can also be used as a stand by reversing its position on the back of the transmitter.



Step 4

Compile charger bases and connector wires if applicable. Plug charger power supply into charger and then into a standard outlet. Surge protection is recommended for charging bases.

Step 2

Lock the antenna to the transmitter by placing the antenna on the connector and twisting left to lock into place.



Step 5

Add pagers to charger slots. You will see a BLUE light on each pager. This indicates the charging status.

Step 3

Plug the power supply in to the transmitter and then into a standard outlet. A surge protector is recommended.



- > 'LO' on the number display: Battery is below 20% charged and SHOULD NOT be used.
- > Flashing BLUE: Pager is charging and CAN BE
- > Solid BLUE: Pager is fully charged.
- > Allow 4 hours for a complete charge of the pagers.

Using your ServerCall Paging System

- 1. Server is assigned a pager for the shift. Write the server name next to the pager number with a white grease pencil (included).
- 2. When needed, press the number that corresponds to the server's name.
- 3. When the server returns to pick up the order, press the number again to cancel the page.

By default, servers will be paged 3 times before the page is escalated to a manager*. Each page is indicated by a colored LED on the transmitter.





- To renumber the pagers, <u>with ALL of the pagers</u> <u>in the charging base</u>, PRESS and HOLD the PROG button on the charger for 8 seconds.
- Charger will beep twice indicating the cycle has begun.



By default, all messages are sent as a SINGLE vibration. To send 2x or 3x vibration patterns, press the corresponding button on the transmitter PRIOR to selecting the server's number.

- ⇒ **GREEN** 1st page has been sent to server
- ⇒ YELLOW 2nd page has been sent.
- ⇒ **SOLID RED** 3rd page has been sent.
- ⇒ FLASHING RED page not canceled, manager has been notified. *

ServerCall Paging System with optional Cancel Panel

- 1. Mount the Cancel Panel on the expo line in the kitchen.
- 2. Connect the Cancel Panel to the ServerCall transmitter using the Ethernet cable (provided).
- 3. When the server returns to pick up the order, the server will cancel the page on the Cancel Panel.







Additional information available at www.jtech.com.

^{*}When used with a manager's messaging pager, the manager will receive a page with the number of any server who has not cancelled their page.