SmartCall® Alert Paging System with SureCast Transmitter

Quick Setup Guide

Components

- SureCast Transmitter (with power supply & antenna)
- Charging Base (with power supply)
- SmartCall Alpha Pagers
- SmartCall Alert Watch Pagers
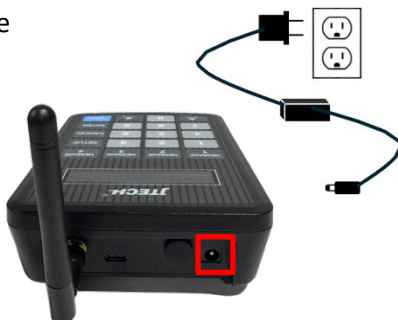- SmartCall Alert Watch Pager Charger

STEP 1

Connect the antenna to the transmitter. Twist to Lock in place.

STEP 2

Plug the power supply into the transmitter and then into a standard 110-240v outlet.
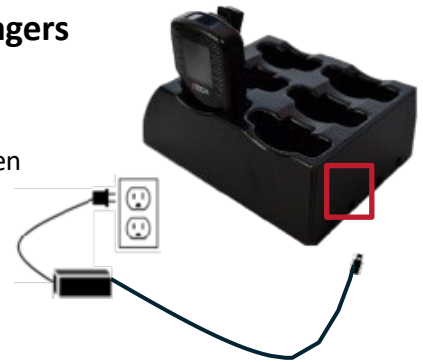
NOTE: A surge protector is recommended for all Transmitter and Charging Bases.
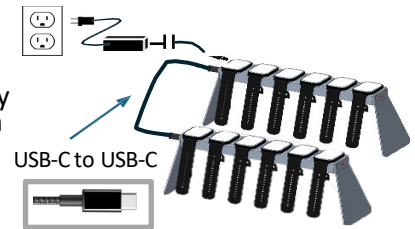
STEP 3

SmartCall Alert Pagers

Plug the power supply cable into a standard 110-240v outlet and then into the charging base
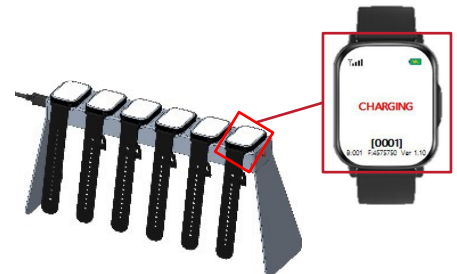
SmartCall Alert Watch Pagers

Compile charger bases and connector wires if applicable. Plug the charger power supply into the charger and then into a standard outlet. Surge protection is charging bases.

USB-C to USB-C

STEP 4

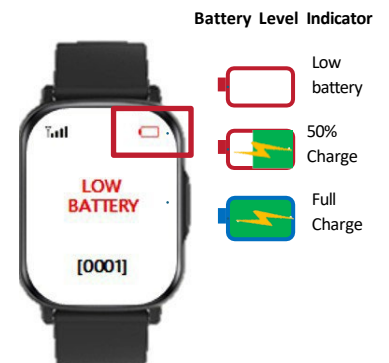Add pagers to the charger slots. The pager will display "Charging". The pagers need 2-3 hours to charge.

Notes on Battery Charge

Battery Level – it's located at the top right of the LCD display.

- **Low Battery**: The battery is below 20% charged and <u>SHOULD NOT</u> be used.

- **Full Charge**: The pager is ready for use.

Battery Level Indicator

- Low battery
- 50% Charge
- Full Charge

System Operation

Handing Out the Pagers:

Give the guests/staff a pager. Tell the guests/Staff that the pager will alert them when they are needed. After the pager is finished alerting, it automatically returns to standby mode, waiting for the next page. You can give the pagers out directly from the charging base (they will "demo" page each time they are removed from the charging base). A fully charged pager will function for a full day without being recharged. You can reset a pager by replacing it in the charging base.

Paging the Guests/Staff:

When the guest or staff is needed, simply press the pager number on the transmitter keypad, followed by the "SEND" key. For example, press "11-SEND," and pager number 11 will signal. The default message will be displayed on the pager.

Sending a Preprogrammed Message

Using Hot Keys to Send Preset Messages
1. From the SureCast Transmitter, press the "Pager Number" followed by the "ENTER" key.
2. Select Preset Messages 1 – 4. The text messages will be displayed on the transmitter screen.

   **Note that each preset message can be assigned a different color background when the pager receives the message. Programming software is required to change the message and the colored background.
3. Press the "Send" key. Pager will display the message with the corresponding color.

1: White — Background: White / Font: Black
2: Green — Background: Green / Font: White
3: Blue — Background: Blue / Font: White
4: Red — Background: Red / Font: White

Using the Pre-set Messages programmed on the pager (optional)

1. From the SureCast Transmitter, press the "Pager Number" followed by the "ENTER" key.
2. Display will show "MSG". Select the message code that corresponds to the message you would like to send.

Message Code

11 – Sample Message 1	16 – Sample Message 6
12 – Sample Message 2	17 – Sample Message 7
13 – EVACUATE BUILDING	18 – Sample Message 8
14 – Sample Message 4	19 – Sample Message 9
15 – Sample Message 5	20 – Sample Message 10

For example:
Press the "Pager Number" from the transmitter, followed by the "ENTER" key. Select the message code (11-18) corresponding to the message you want to send, then press the "SEND" key. For example, press "1-ENTER-13-SEND" and pager number 1 will signal and display the message "EVACUATE BUILDING" on the selected color display.

Sending a numeric message

1. From the SureCast transmitter, press the "Pager Number" followed by the "ENTER" key.
2. Display will show "MSG". Enter the message you would like to send, then press the "send" key.

For example:

Press the "Pager Number" from the transmitter, followed by the "ENTER" key. Enter the numeric message you want to send, then press the "SEND" key. For example, press "1-ENTER-123456-SEND" and pager number 1 will signal and display the message "123456".

To Read Received Messages

SmartCall Alert Belt Pager

The SmartCall Alert pagers can store up to 10 messages received. The incoming message is automatically stored when received.

To read the message received from standby mode, press the side button once. The last message received will be displayed. Scroll through the messages by pressing the side button.
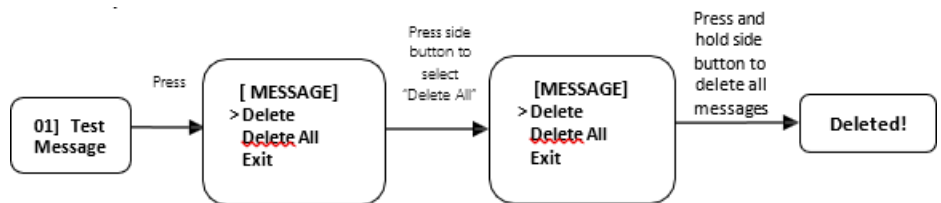

To Delete a Single Message:

Scroll to the message to be deleted by pressing the side button. Press and hold the "side" button, and the delete menu will appear on the display. Press and hold the "side" button to delete the message.

To Delete All Messages:

Scroll to the first message. Press and hold the "side" button, and the delete menu will appear on the display. Press the "side" button to select "Delete All". Press and hold the side button to delete all messages in memory.

SmartCall Alert Watch Pager

To View Messages:

On the watch face, swipe to the left to view the message or press the "side" button. The watch can hold up to 10 messages. After messages are open, employees can scroll through previous messages.

To Delete Messages:

Press and hold the side button for 2-3 seconds; a menu should appear. Scroll to "delete" the current message or "delete all" to clear the inbox. To select, hold the "side" button again to confirm the